

# Sheridan Wendt

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IT Manager | Information Security Manager | Sr. Manager | Infrastructure Team Lead | Cloud Solutions Administrator | Sr. Network and Security Administrator | Sr. Systems Administrator

Experienced professional focused on adding business value through technology by delivering secure, scalable, and innovative technology solutions. Strong virtualization, networking, storage, and security capabilities. Built and led teams in business disciplines such as IT Infrastructure, Systems Architecture, Networking and Security, Information Security Operations and Governance, Risk Management, Legal IT Operations, and Department of Defense Intelligence Operations. Ability to transform ideas into strategies that support increases in revenue, reduction of costs, and reduction of risk. Help create and grow highly performing teams with high levels of cohesion and outstanding morale.

- **Enabled and supported one of the largest law firms in their industry to achieve revenues of over \$18M annually operating in 8 states. Reduced costs more than \$98k annually.**
- **Successfully led efforts to retain a \$2M per month client through the implementation of Information Security policies and controls**
- **Reduced costs and time associated to payroll by \$12k annually and 240 hours annually**
- **Built more than 80 client-facing white-label environments using MS Azure and Hyper-V**
- **Enabled and supported wartime anti-piracy operations in the Indian Ocean resulting in the rescue of 13 Iranian hostages and prosecution of 15 Somalian pirates**

## Key Skills

Natural technologist who understands complex technical systems and is capable of building and leading high performing teams focused on delivering business value through technology. Implementing major programs and projects that solve business problems. Creative solutions and outside-the-box thinking. Highly self-motivated. Works very well under pressure.

## Education

**Bachelors:** Business Technology & Entrepreneurship

**Associates:** Industrial Management Technology

**USN:** Naval IT Networking School

## Certifications

ISACA Certified Information Security Manager (CISM), CompTIA Secure Infrastructure Specialist, CompTIA Security+, CompTIA IT Operations Specialist, CompTIA Network+, CompTIA A+.

## Technologies

VMWare, vCenter, vSphere, ESX/ESXi, Windows HyperV, SQL, T-SQL, PostgreSQL, Cisco switches, Cisco UCS, WatchGuard, Office 365, MS Azure, Windows Server 2003/2008/2008R2/2012/2016, Active Directory, Group Policy, Windows XP/Vista/7/8/10, PowerShell, DNS, DHCP, Storage, Nimble, NAS, HP, SAN, RAID, SSH, VDI, Citrix, XenServer, XenDesktop, VoIP, SIP, NICE inContact, NICE Uptivity, VPI Call Recording, terminal services, network infrastructure, enterprise security, firewalls, DLP, IDS, IPS, VPN, BOPVN, IPSec, IKEv1, IKEv2, Kali Linux, CentOS, Raspbian, Unix, call center operations, scripting, batch files, and automation.

## Career Highlights

### Infrastructure Team Lead | 2016 – Present

**Almanac Technologies:** Premier debt collection law firm in 8 states with revenue over \$18M in 2017

Reduced operational costs by more than \$98k annually while increasing branch office productivity for 7 offices. Reduced staff costs by enabling the elimination of 30 previously outsourced positions and an additional 1900 inside working hours annually through business process automation. Increased organization-wide productivity by improving application and database performance. Enabled increased call center revenue through productivity, improved business insights, increased capabilities. Reduced business risk by identifying and mitigating exploitable vulnerabilities. Improved client relationships by increasing information security compliance with regulations and client requirements, implementing a full-scope of next-generation enterprise security controls. Enabled business continuity by performing disaster recoveries on various systems. Increased business resiliency by adding preventative monitoring capabilities and eliminated more than 12 single-points of failure.

### IT Manager | 2015 – 2016 (12 Month Contract)

**Facelogic:** World-class spa franchise with 15 locations and revenues over \$5M in 2015

Reduced cost associated to payroll system by \$12k annually and reduced time spent processing payroll by 240 hours annually. Eliminated risk of fraudulent time card activities by implementing a smart and flexible time tracking system. Implemented converged systems to reduce administrative overhead.

### Cloud Network Administrator | 2014 – 2015

**Njevity, Inc.:** Global Tier-1 Cloud Service Provider serving clients with revenues over \$3B in 2016

Enabled increased revenue through delivery of more than 80 white-label cloud-based and virtualized environments. Improved client relationships by delivering quality, highly available environments using virtualization technologies. Implemented domain controllers, SQL servers, DNS services, Active Directory services, terminal servers and group policies for multiple domains based on client requirements.

### IT Operations Manager | 2009 – 2013

**United States Navy:** The largest and most capable navy in the world, founded in 1775

Led teams that enabled and supported wartime anti-piracy operations in the Indian Ocean resulting in the recovery of 13 Iranian hostages and prosecution of 15 Somalian pirates. Led teams that enabled joint international operations through disaster recovery, support, and maintenance of multiple classified and unclassified shipboard communications equipment including routers, switches, servers, and endpoints. Performed project management, vulnerability management, and implemented solutions.

## Awards

US Naval Academy Congressional Nomination – Jeb Hensarling, National Defense Service Medal, Global War on Terrorism Medal, Sea Service Deployment Award, Battle Effectiveness Award, Spokane Award

## Security Clearances

TS / SCI with Polygraph | Top Secret / Sensitive Compartmented Information (Last Used 2013)

## Additional Professional Training

Journeyman's License Internetworking Technician (4300+ Hours), VMWare vSphere 6.5 Foundations VCP Training Certificate, Windows PowerShell Mastery Certificate, SQL Certificate of Completion, Secure Shell (SSH) Certificate of Completion, Nimble Storage Array Certificate of Administration, Linux Alternatives to Windows Applications Certificate of Completion